

Account Portals Terms and Conditions

Account Portals Terms and Conditions These Account Portals Terms and Conditions (“Terms”) govern your use of the websites and any mobile properties (commonly known as “applications” or “apps”) that Liberty Communications of Puerto Rico LLC and its respective subsidiaries and affiliates (collectively, “Liberty,” “we,” “us,” or “our”) make available to their customers to allow them to manage their Liberty Products and Accounts (as defined below). The websites and mobile applications include the mi.libertypr.com website, the MyLiberty mobile application, and the Liberty WowFi mobile application, as well as any other account website or application used to manage your Liberty Products and any other interactive or communication feature that we offer in connection with such websites or applications, regardless of how they are accessed or used, that we operate, make available now or in the future, produce, or maintain (collectively, the “Account Portals”). Your use of the Account Portals, downloading of any application, or clicking an “Accept” button when prompted will constitute your acceptance of these Terms and your agreement to be legally bound by them. If you do not agree to all of these Terms, you are not authorized to use the Account Portals and must immediately discontinue your use of the Account Portals and delete or uninstall any mobile application. You must have reached the age of majority established in your state or country of residence in order to enter into the agreement created by these Terms. You will be legally and financially responsible for all of your acts and omissions when using or accessing the Account Portals, including the actions of any person using your Account. You represent that you have reached the age of majority and that you understand and accept these Terms. These Terms cover any patches, updates, and upgraded versions of the software, unless a new, replacement, or supplemental agreement or license terms are provided. Together, these Terms, the Website Terms and Conditions, and the Privacy Policy govern your use of the Account Portals. These Terms do not govern any cable, internet, telephone, or other telecommunications products or services offered by Liberty to its residential, commercial, or other customers (“Liberty Products”), including the Liberty Go streaming application, or any non-Liberty website linked to the Services. For more information regarding the terms and conditions governing Liberty Products, please visit

<https://www.libertypr.com/es/legal>. We reserve the right to modify these Terms. If we modify these Terms, we may provide notice of material changes, and such notice may include communications through the Account Portals, regular mail, or, if you have agreed to receive service-related communications electronically, a message sent to the email address or telephone number you have provided to us. In addition, we will update the “Last Updated” date appearing at the top of these Terms whenever changes are made. Your continued use of the Account Portals after the changes have been posted or otherwise made available to you will constitute your acceptance of such modifications. If you do not agree with any revised Terms, you must discontinue your use of the Account Portals and immediately delete or uninstall any mobile application. We encourage you to review these Terms regularly to ensure that you understand the terms and conditions applicable to your access to and use of the Account Portals.

1. Description of Services. (a) General. The Account Portals allow Liberty customers to manage their residential, mobile, and certain business accounts, WiFi network systems, and other Liberty Products by enabling them to perform actions such as paying their bills, checking bill due dates, modifying Account settings, adjusting WiFi service settings, searching for new Liberty Products and offers, and purchasing additional Liberty Products. (b) Additional Terms. Certain areas of the Account Portals may contain additional terms and conditions or other policies applicable to the use of the Account Portals. By using the Account Portals, you agree to comply with all applicable terms and policies. In the event of any conflict between these Terms and the terms and conditions applicable to a particular product or service, the product- or service-

specific terms will control. (c) Liberty Offers. You may have the option to request or purchase certain Liberty Products through the Account Portals. Any request or purchase made through the Account Portals will be subject to availability and to the terms and other conditions applicable at the time of your request or purchase. All Products offered, including their content, availability, and pricing, are subject to change at any time, with or without prior notice. Please review all conditions and notices accompanying any Product offering that may be ordered through the Account Portals. (d) Account Status and Electronic Bill Payments. Through the Account Portals, you may review your use of Liberty Products and amounts due, pay your bills, and take other actions that we make available to you. If you elect to receive your bill through one of our Account Portals, you will be subject to our Electronic Billing Terms and Conditions, available at <https://www.libertypr.com/es/legal>. (e) Updates. From time to time, we may offer updates to the Account Portals. Depending on the update, you may not be able to use the Account Portals until you have downloaded the latest version of the Account Portals and accepted any new terms and conditions, if applicable. (f) Technical Information. By using the Account Portals, you consent to our collection and use of technical information regarding your use of the Account Portals in order to improve the Account Portals and our products and to provide you with services.

2. Use of the Account Portals. Use of the Account Portals is limited exclusively to personal use and is not intended for commercial purposes. You may be granted provisional access to the Account Portals and a limited, non-exclusive, revocable, and non-transferable license to access and use the information contained in the Account Portals solely for your internal and personal use. We may limit the number of times you may access the Account Portals within a specified period of time. We also reserve the right, in our sole discretion, to terminate your access to the Account Portals or any portion thereof at any time, without prior notice. You are responsible for purchasing and paying any charges for Internet access services, telecommunications services, and physical equipment that may be necessary to use the Account Portals.

3. Privacy. Our Privacy Policy, which is incorporated into and made a part of these Terms, governs the collection and use of data, including the collection and use of personally identifiable information. To understand how Liberty collects and uses your data, please visit <https://www.libertypr.com/es/legal>.

4. Registration and Account Security. (a) Registering Your Account. To create an account to use the Account Portals (an "Account"), you will be required to register using a username, account name, or password ("Registration Information"). You represent and warrant that all information you provide during the registration process or in connection with the Account is accurate and complete at all times and that you are not registering, and will not attempt to register, under another person's name. (b) Securing Your Account. Sharing credentials is prohibited, and you agree to maintain the confidentiality and security of your Registration Information. You will not allow any third party to access the Account Portals using your Registration Information. You are responsible for all activities that occur under your Registration Information and agree to notify us immediately if the confidentiality of your Registration Information is compromised. We will not be responsible for any loss you may suffer as a result of another person's use of your Registration Information. To protect the security of the Account Portals and your Account, we may terminate or suspend your use of the Account Portals and your Account, change your username or password, request additional information before authorizing transactions on your Account, or take other reasonable actions. We also reserve the right to reject or cancel any username that, in our judgment, is considered offensive. You are responsible for taking the security precautions and measures most appropriate for your particular circumstances and for the manner in which you intend to use the Account Portals. Please be aware that any person who knows your personally identifiable information may be able to gain access to your Account, and you should therefore take reasonable steps to protect your personally identifiable information.

5. License; Content; Trademarks. (a) Grant of License. Subject to the limitations set forth elsewhere in these Terms, we hereby grant you a revocable, non-exclusive, non-transferable, non-assignable, and non-sublicensable license to download and use the Account Portals. You understand and agree that the Account Portals are subject to certain licensing agreements, copyrights, and other restrictions, as set forth in these Terms. You will not use the Account Portals for any purpose other than their intended purposes or in any manner other than as set forth in these Terms and applicable law, nor will you assist any other person in engaging in such practices. The Account Portals are intended for individual, private, personal, and non-commercial use and may not be resold or distributed under any circumstances. We may, in our discretion, monitor your use of the Account Portals at any time to verify compliance with these Terms and our usage policies, or for any related purpose. You will not take any action to alter or circumvent any security or access controls or restrictions associated with the Account Portals. (b) Liberty Content. Except for information or data owned by you, the materials available through the Account Portals are owned by Liberty or its licensors and are protected by copyright, trademark, and other intellectual property laws ("Liberty Content"). Liberty grants you a limited, revocable, non-exclusive, and non-transferable license to access and use the Liberty Content. Except for the limited licenses expressly granted to you under these Terms, Liberty and its licensors reserve all rights and licenses in and to the Account Portals and the Liberty Content available therein. You may display and print Liberty Content for your personal, non-commercial use, but you may not reproduce or modify the Account Portals or Liberty Content without the prior written consent of the owner. You may not distribute copies of Liberty Content in any manner, including by email or other electronic means, without the prior written permission of the owner. Any request for permission to reproduce or distribute materials available through the Account Portals must be sent to: Liberty Communications of Puerto Rico, PO Box 199296, San Juan, PR 00919, Attn: Legal Department. (c) Trademarks. All Liberty trademarks, service marks, trade names, logos, or graphics appearing in the Account Portals or Liberty Content, including the names of any particular mobile or desktop application (collectively, the "Marks"), are owned by Liberty or one of its licensors. You may not use, copy, reproduce, republish, upload, post, transmit, distribute, or modify the Marks without our prior written consent or the consent of the trademark owner, in the case of our licensors.

6. Restrictions. (a) Reservation of Rights. You agree and acknowledge that Liberty has licensed the Account Portals to you and that such license does not constitute a sale. Liberty or its licensors retain all right, title, and interest in and to the Account Portals, Liberty Content, and other materials contained in or made available through the Account Portals, as well as all related intellectual property rights. You acquire no rights in or to the Account Portals under these Terms or in any Liberty Content or other materials made available through the Account Portals. (b) Restrictions. Among other things, you agree not to use the Account Portals, directly or indirectly: (i) for any activity that, in our sole discretion, could negatively affect our network or the ability of others to use or enjoy the Account Portals; (ii) to access or attempt to access another person's account without authorization or to penetrate or attempt to penetrate our system's security measures; (iii) for any unlawful purpose, including, without limitation, infringement of applicable copyrights; (iv) to distribute unsolicited bulk or commercial messages, commonly known as "spam"; or (v) to impersonate another user or engage in phishing or any other fraudulent activity. We reserve the right, without prior notice to any person, to deny, disconnect, modify, and/or terminate the service of any person whom we believe is using the Account Portals in any prohibited manner. In addition, you must not: (i) reproduce, modify, adapt, translate, decrypt, decompile, disassemble, create derivative works from, sell, rent, lease, lend, use on a timesharing basis, distribute, or otherwise exploit any Liberty Content or other portion of the Account Portals; (ii) circumvent any user limits or other time, usage, or functionality restrictions incorporated into the Account Portals; (iii) use any robot, spider, scraping tool, or other automated means to access the Account Portals for any purpose without

our prior written consent; (iv) engage in the systematic retrieval of data or other content from the Account Portals to compile any database without our prior written consent; (v) remove any proprietary notice, label, copyright notice, or Mark from the Account Portals; (vi) capture, copy, download, frame, or replicate any content that forms part of the Account Portals; or (vii) access the Account Portals for the purpose of (1) developing a competing product or Account Portal or (2) copying any ideas, features, functions, or graphics of the Account Portals. (c) Violation of Restrictions. You further agree that your use of the Account Portals will be solely at your own responsibility and will be subject to all applicable laws and regulations. We, in our sole discretion, or any of our licensors may bring legal action against you and any other responsible party if the Account Portals are used for any unlawful purpose. In accordance with Section 10 below, you agree to indemnify us for any violation committed by you or by any other person using the Account Portals on your device.

7. Disclosure of Messages/Communications. You are solely responsible for any information you submit or post through the Account Portals. By using the Account Portals, you agree not to submit, post, or transmit any defamatory, offensive, obscene, threatening, or unlawful material or any other material that violates these Terms. We reserve the right, but assume no obligation, to monitor, remove, relocate, or edit any communication that we deem unacceptable or inappropriate, whether for legal or other reasons, or that has been reported to us. We will comply with all legal requirements relating to the disclosure of third-party communications or postings through the Account Portals, including disclosures to law enforcement agencies and parties involved in civil litigation.

8. Feedback. Liberty welcomes your feedback regarding the Account Portals, as well as our Products and other offerings. However, any communication you submit to Liberty will be deemed submitted on a non-confidential basis and will become the exclusive property of Liberty. Liberty may, in its sole discretion, reproduce, use, publish, modify, distribute, and otherwise use such communications in any manner and for any purpose. Any use Liberty may make of such communications will not create any liability or obligation to the user. Such uses may include, for example, using the content of such communications, including any works, trademarks or names, ideas, inventions, concepts, techniques, or know-how disclosed through the Account Portals, for any purpose, without any obligation to compensate the author of such communications and without creating any liability to such person.

9. Suspension and Termination. You or we may suspend or terminate your Account or your use of the Account Portals at any time, for any reason or no reason, with or without prior notice. You will remain personally responsible for any orders placed or charges incurred through your Account prior to its termination. Liberty also reserves the right to terminate your use of the Account Portals if: (a) you fail to fully comply with any provision of these Terms or any other provision, agreement, or policy applicable to the Account Portals and their use; (b) we are unable to verify or authenticate any information you provide to us; or (c) we believe that your actions could result in financial loss or legal liability to you, our users, or us.

10. Indemnification. You agree to indemnify, defend, and hold harmless Liberty, including its parent companies, subsidiaries, affiliates, officers, directors, employees, agents, licensors, licensees, suppliers, and others, from and against all claims, losses, costs, damages, and expenses, including attorneys' fees, arising out of any violation of these Terms or unauthorized use of the Account Portals. Your indemnification obligation will survive termination of these Terms. We reserve the right to assume the exclusive defense and control of any matter related to these Terms for which you are required to indemnify us, and you agree to cooperate with Liberty in our defense.

11. Disclaimer of Warranties and Limitation of Liability. YOU AGREE TO USE THE ACCOUNT PORTALS AT YOUR OWN RISK AND ACKNOWLEDGE THE UNCERTAINTIES ASSOCIATED WITH ELECTRONIC DISTRIBUTION, INTERRUPTIONS, DELAYS, OMISSIONS, INACCURACIES, AND OTHER POTENTIAL PROBLEMS. THEREFORE, IF YOU

RELY ON THE ACCOUNT PORTALS, YOU ACKNOWLEDGE THAT YOU DO SO AT YOUR OWN RISK. YOU WILL BE SOLELY RESPONSIBLE FOR ANY DAMAGE TO YOUR MOBILE DEVICE OR ANY LOSS OF DATA RESULTING FROM ANY USE OF THE ACCOUNT PORTALS. THE ACCOUNT PORTALS ARE PROVIDED "AS IS," "WITH ALL FAULTS," AND "AS AVAILABLE." LIBERTY AND ITS LICENSORS CANNOT AND DO NOT WARRANT THAT THE INFORMATION AVAILABLE WITH OR THROUGH THE ACCOUNT PORTALS WILL BE ACCURATE, COMPLETE, USEFUL, CURRENT, NON-INFRINGEMENT, MERCHANTABILITY, OR FIT FOR A PARTICULAR PURPOSE, NOR DO THEY WARRANT THAT THE ACCOUNT PORTALS WILL BE ERROR-FREE, CONTINUOUSLY AVAILABLE, OR FREE OF VIRUSES OR OTHER HARMFUL COMPONENTS. UNDER NO CIRCUMSTANCES WILL LIBERTY, INCLUDING ITS PARENT COMPANIES, SUBSIDIARIES AND/OR AFFILIATES, OR ITS LICENSORS BE LIABLE TO YOU OR ANY OTHER PERSON FOR ANY DAMAGES ARISING FROM THE USE OR MISUSE OF THE ACCOUNT PORTALS, INCLUDING, WITHOUT LIMITATION, LIABILITY FOR CONSEQUENTIAL, SPECIAL, INCIDENTAL, INDIRECT, OR SIMILAR DAMAGES, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, REGARDLESS OF THE FORM OR CAUSE OF ACTION, INCLUDING, WITHOUT LIMITATION, ACTIONS RELATING TO CONTRACT, NEGLIGENCE, OR OTHER TORT CLAIMS. BECAUSE SOME STATES AND TERRITORIES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF CERTAIN CATEGORIES OF DAMAGES, THE FOREGOING MAY NOT APPLY TO YOU. IN THOSE STATES OR TERRITORIES WHERE THE EXCLUSION OR LIMITATION OF LIABILITY IS NOT PERMITTED, THE LIABILITY OF LIBERTY AND ITS LICENSORS WILL BE LIMITED TO THE MAXIMUM EXTENT PERMITTED BY LAW IN SUCH STATE OR TERRITORY. YOU AGREE THAT, IF LIBERTY, INCLUDING ITS PARENT COMPANIES, SUBSIDIARIES AND/OR AFFILIATES, OR ITS LICENSORS ARE FOUND LIABLE UNDER ANY CAUSE OF ACTION IN ANY WAY RELATED TO THE ACCOUNT PORTALS, SUCH LIABILITY WILL NOT EXCEED TWENTY-FIVE DOLLARS (\$25.00).

12. Miscellaneous. (a) Force Majeure. We will not be responsible for damages, delays, or failures in performance resulting from acts or occurrences reasonably beyond our control, including, without limitation: fires, lightning, explosions, power surges or outages, water, natural events such as hurricanes and earthquakes, wars, revolutions, civil disturbances or acts of civil or military authorities or public enemies; any law, order, regulation, ordinance, or requirement of any governmental or legal authority or any representative thereof; labor disputes, including, without limitation, strikes, work slowdowns, picketing, or boycotts; the inability to obtain raw materials or transportation, shortages of fuel or energy, or acts or omissions of other telecommunications carriers. (b) Governing Law. Except where prohibited by applicable laws, rules, or regulations, these Terms are established and will be construed in accordance with the laws of the Commonwealth of Puerto Rico. By using the Account Portals, you consent to the exclusive jurisdiction of the national telecommunications regulatory body of your country of residence, such as the Puerto Rico Telecommunications Bureau or the USVI Public Services Commission, in any dispute arising out of or relating to these Terms, except where applicable laws, rules, or regulations require otherwise. If any portion of these Terms is determined to be unenforceable, such portion will be interpreted in accordance with applicable law to the greatest extent possible to reflect the original intentions of the parties, and the remaining provisions will remain in full force and effect. (c) Third-Party Beneficiaries. You acknowledge and agree that each parent company, subsidiary, or affiliate of Liberty is a third-party beneficiary of these Terms and that such other companies will have the right to directly enforce and rely upon any provision of these Terms that confers a benefit or rights upon them. No other person or entity will be deemed a third-party beneficiary. (d) Notices. If you wish to communicate with us in writing, or if any provision of these Terms requires you to send us written notice, you may send such communication or notice by email to legal@libertypr.com. We hope you enjoy the Account Portals and welcome any suggestions you may have for improving them.

Version – August 2026