

AutoPay Authorization Terms and Conditions

AutoPay Authorization Terms and Conditions These AutoPay or direct debit authorization terms and conditions ("AutoPay Terms") govern your enrollment in and use of the AutoPay service to pay for Liberty services or products that you have purchased, whether on a prepaid or postpaid basis ("Liberty Services"). These AutoPay Terms are subject to Liberty's Commercial Service Agreement and other terms and conditions available at

<https://www.libertypr.com/en/legal> (for Liberty PR customers) or

<https://www.libertyvi.com/en/legal> (for Liberty VI customers), or to the Business Master Service Agreement and any applicable Pricing Schedules executed between you and Liberty. In these AutoPay Terms, any reference to "Liberty" shall mean Liberty Communications of Puerto Rico LLC, its affiliated companies, successors, and assigns. The AutoPay service may take one to two billing cycles to begin. You must continue paying for your Liberty Services manually until you receive notification that your enrollment in the AutoPay service has been activated.

Authorization. By enrolling in AutoPay, you authorize Liberty to automatically charge or debit all amounts due during each billing or renewal period through your Payment Method and to continue doing so until you notify Liberty that you are revoking your AutoPay authorization or you are no longer obligated to pay for Liberty Services. The amount due during each billing period may include charges for Liberty Services; early suspension, cancellation, or equipment non-return fees; amounts due under other device installment purchase plans; or other amounts payable pursuant to the terms of your Liberty Services. The closing of your Liberty account or the cancellation or suspension of any Liberty Service, whether at your request or by Liberty, shall not revoke your AutoPay authorization with respect to any outstanding amounts due. If you are enrolling in AutoPay for one or more existing Liberty accounts, this authorization shall apply to each such Liberty Account.

Customers with postpaid services. For Liberty Services purchased under postpaid plans, during each billing period Liberty will automatically charge or debit through your Payment Method the amount shown on your bill or other payment notice you may receive, on the due date shown on such bill or notice, as further provided in the terms governing our Liberty Services. **Payment Method.** "Payment Method" means the bank account, credit card, debit card, or other payment method that you provide to Liberty when enrolling in AutoPay or that you previously saved to your Liberty Account and designated for AutoPay. If you add a new Payment Method when enrolling in AutoPay, you authorize Liberty to store such Payment Method for the payment of Liberty Services, including payments made pursuant to these AutoPay Terms. For each Payment Method you designate for AutoPay, you certify that you are authorized to use such Payment Method to pay for Liberty Services and that you have the authority to authorize Liberty to make charges or debits through such Payment Method in accordance with these AutoPay Terms. You agree to keep your designated Payment Method information current, including any card or account number or expiration date. You acknowledge that Liberty may receive updated Payment Method information from the financial institution that issued or maintains your Payment Method and that Liberty may automatically update and use your updated Payment Method in accordance with these AutoPay Terms.

Payment Issues. If your Payment Method is declined for any reason, including insufficient funds, unavailable credit, or account closure, Liberty may make up to two additional attempts to charge or debit the amount due from your Payment Method. Liberty is not responsible for any penalties or other charges, including overdraft fees or over-the-credit-limit fees, that may be imposed by the financial institution that issued or maintains your Payment Method. Liberty reserves the right to take other collection actions, including imposing costs and penalties to the extent permitted by law. **Revocation.** You may revoke your AutoPay authorization at any time by accessing your Liberty Account online, calling the customer support number shown on your bill, visiting a Liberty store or kiosk, visiting <https://www.libertypr.com/es/mi-cuenta>, or calling 611 from your

prepaid mobile device or 787-355-3535. Your revocation will become effective after Liberty has had a reasonable opportunity to process your request, which may occur after your next scheduled AutoPay payment date. Once your revocation has been processed, Liberty will no longer automatically charge or debit your Payment Method on the payment due date, and you will be responsible for paying for your Liberty Services manually on or before the applicable payment due date. **Other Terms.** Revocation of your AutoPay authorization or any issue encountered when attempting to charge or debit your Payment Method for the full amount due may result in an interruption of your service and additional reactivation charges. Any discounts or promotional incentives that require AutoPay to remain active will be removed if you revoke AutoPay or if the service is suspended for any other reason. To the extent permitted by law, you release Liberty from liability for any claims arising from your use of the AutoPay service.

Changes to these AutoPay Terms. Liberty reserves the right to amend these AutoPay Terms at any time and will notify you of such amendments as required by law. Your continued enrollment in and use of the AutoPay service will constitute your acceptance of the amended terms. **Version – August 2026**